

1111 Department of Consumer Affairs Bureaus, Programs, Divisions

The Department of Consumer Affairs (Department) is responsible for promoting and protecting the interests of millions of California consumers by serving as a guardian and advocate for their health, safety, and economic well-being and by promoting legal and ethical standards of professional conduct. The Department helps to promote good business practices and to ensure that California's consumers receive quality services by establishing minimal competency standards for approximately 250 classifications involving approximately 3 million professionals. The Department is also an important advocate on consumer and business issues. In general, the Department's Boards and Bureaus provide exams and licensing, enforcement, complaint resolution, and education for consumers.

In addition, centralized services are provided by the Department for efficiency. Specifically, Department staff investigate complaints against licensees; develop valid examinations for applicants for licensure; monitor and advocate for legislation; provide consumer education and outreach; provide legal and audit services; and provide general administrative support involving personnel, budgeting, accounting, purchasing, and space management.

There are currently nine bureaus and one certification program under the direct oversight of the Department.

Additional information on the Department, and the various boards and bureaus, is available at www.dca.ca.gov.

3-YR EXPENDITURES AND POSITIONS

	Positions			Expenditures		
	2013-14	2014-15	2015-16	2013-14*	2014-15*	2015-16*
1400 Arbitration Certification Program	8.4	8.0	8.0	\$1,110	\$1,238	\$1,180
1405 Bureau of Security and Investigative Services	50.1	49.9	51.4	12,143	13,884	12,214
1410 Bureau for Private Postsecondary Education	60.0	76.0	91.0	10,420	13,440	15,140
1415 Bureau of Electronic and Appliance Repair, Home Furnishings and Thermal Insulation	37.2	43.4	44.2	6,827	8,049	7,579
1420 Bureau of Automotive Repair	596.1	590.4	590.4	168,325	196,548	187,559
1425 Consumer Affairs Administration	575.1	727.7	727.4	78,940	103,362	94,230
1426 Distributed Consumer Affairs Administration	-	-	-	-78,833	-103,183	-94,050
1430 Telephone Medical Advice Services Bureau	1.3	1.0	1.0	158	182	174
1435 Cemetery and Funeral Bureau	22.0	21.5	21.5	3,994	4,550	4,345
1440 Bureau of Real Estate Appraisers	31.5	32.8	33.8	5,063	5,760	5,731
1445 Bureau of Real Estate	316.5	329.7	329.7	44,665	50,264	51,707
1450 Professional Fiduciaries Bureau	1.6	2.7	3.0	422	610	622
TOTALS, POSITIONS AND EXPENDITURES (All Programs)	1,699.8	1,883.1	1,901.4	\$253,234	\$294,704	\$286,431
FUNDING				2013-14*	2014-15*	2015-16*
0166 Certification Account, Consumer Affairs Fund				\$1,110	\$1,238	\$1,180
0239 Private Security Services Fund				10,861	12,662	11,001
0305 Private Postsecondary Education Administration Fund				8,641	11,440	13,140
0317 Real Estate Fund				44,655	49,829	51,272
0325 Electronic and Appliance Repair Fund				2,369	2,902	2,744
0400 Real Estate Appraisers Regulation Fund				5,056	5,680	5,651
0421 Vehicle Inspection and Repair Fund				101,876	115,113	106,642
0459 Telephone Medical Advice Services Fund				158	182	174
0582 High Polluter Repair or Removal Account				29,430	40,684	40,158
0702 Consumer Affairs Fund, Professions and Vocations Fund				-1	-1	-
0717 Cemetery Fund				2,193	2,542	2,425
0750 State Funeral Directors and Embalmers Fund				1,782	1,877	1,789
0752 Home Furnishings and Thermal Insulation Fund				4,454	5,129	4,817
0769 Private Investigator Fund				627	706	697
0960 Student Tuition Recovery Fund				1,773	2,000	2,000
0995 Reimbursements				1,525	1,478	1,478
3108 Professional Fiduciary Fund				422	610	622
3122 Enhanced Fleet Modernization Subaccount, High Polluter Repair or Removal Account				36,303	40,633	40,641

* Dollars in thousands, except in Salary Range. Numbers may not add or match to other statements due to rounding of budget details.

† Past year appropriations are net of subsequent budget adjustments.

1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

FUNDING	2013-14*	2014-15*	2015-16*
TOTALS, EXPENDITURES, ALL FUNDS	\$253,234	\$294,704	\$286,431

LEGAL CITATIONS AND AUTHORITY

DEPARTMENT AUTHORITY

Business and Professions Code, Division 1, Chapter 1.

PROGRAM AUTHORITY

1400-Arbitration Certification Program:

Business and Professions Code, Division 1, Chapter 9.

1405-Bureau of Security and Investigative Services:

Business and Professions Code, Division 3, Chapters 8.5, 11, 11.3, 11.4, 11.5, and 11.6.

1410-Bureau for Private Postsecondary Education:

Education Code, Division 10, Chapters 8 and 8.5.

1415-Bureau of Electronic and Appliance Repair, Home Furnishings, and Thermal Insulation:

Business and Professions Code, Division 3, Chapter 20, and Division 8, Chapter 3.

1420-Bureau of Automotive Repair:

Business and Professions Code, Division 3, Chapter 20.3; and Health and Safety Code, Division 26, Part 5, Chapter 5.

1425041-Division of Investigation:

Business and Professions Code, Division 1, Chapter 2, Sections 159.5-160.

1425049-Consumer and Client Services Division:

Business and Professions Code, Division 1, Chapter 3, Section 201, and Chapter 4, Sections 310 and 325-326.

1430-Telephone Medical Advice Services Bureau:

Business and Professions Code, Division 2, Chapter 15.

1435-Cemetery and Funeral Bureau:

Business and Professions Code, Division 3, Chapters 12 and 19.

1440-Bureau of Real Estate Appraisers:

Business and Professions Code, Division 4, Part 3.

1445-Bureau of Real Estate:

Business and Professions Code, Division 4, Parts 1 and 2.

1450-Professional Fiduciaries Bureau:

Business and Professions Code, Division 3, Chapter 6.

DETAILED BUDGET ADJUSTMENTS

	2014-15*			2015-16*		
	General Fund	Other Funds	Positions	General Fund	Other Funds	Positions
Workload Budget Adjustments						
Workload Budget Change Proposals						
• Bureau for Private Postsecondary Education Ch. 840/2014 (SB 1247)	\$-	\$-	-	\$-	\$1,915	15.0

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1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

	2014-15*			2015-16*		
	General Fund	Other Funds	Positions	General Fund	Other Funds	Positions
• Bureau of Security and Investigative Services Enforcement and Licensing Ch. 423/2014 (AB 2220)	-	-	-	-	140	1.5
• Bureau of Real Estate Appraisers IT Staffing	-	-	-	-	-66	1.0
Totals, Workload Budget Change Proposals	\$-	\$-	-	\$-	\$1,989	17.5
Other Workload Budget Adjustments						
• Retirement Rate Adjustments	\$-	\$2,208	-	\$-	\$2,208	-
• Salary Adjustments	-	1,129	-	-	1,131	-
• Benefit Adjustments	-	590	-	-	754	-
• Abolished Vacant Positions	-	-	-2.0	-	-165	-2.0
• Miscellaneous Baseline Adjustments	-	-	-	-	-4,288	0.8
• Pro Rata	-	-	-	-	-5,981	-
Totals, Other Workload Budget Adjustments	\$-	\$3,927	-2.0	\$-	-\$6,341	-1.2
Totals, Workload Budget Adjustments	\$-	\$3,927	-2.0	\$-	-\$4,352	16.3
Totals, Budget Adjustments	\$-	\$3,927	-2.0	\$-	-\$4,352	16.3

PROGRAM DESCRIPTIONS

1400 - ARBITRATION CERTIFICATION PROGRAM

The Arbitration Certification Program certifies and monitors arbitration programs offered by new car manufacturers to ensure that they substantially comply with state and federal regulations.

1405 - BUREAU OF SECURITY AND INVESTIGATIVE SERVICES

The Bureau of Security and Investigative Services ensures that only those who meet the prescribed qualifications to offer services as private investigators, repossessioners, uniformed security guards, private patrol operators, proprietary private security officers, alarm company operators, alarm agents, locksmiths, and firearm and baton training facilities be licensed; and enforces the regulations established by legislation for such licenses.

1410 - BUREAU FOR PRIVATE POSTSECONDARY EDUCATION

The Bureau for Private Postsecondary Education oversees and approves private postsecondary degree-granting institutions to ensure they meet specified minimum statutory standards concerning the quality of education, ethical and business practices, health and safety, and fiscal responsibility. The Bureau responds to student complaints and oversees a fund designed to help reimburse a student's tuition if a school closes unexpectedly.

1415 - BUREAU OF ELECTRONIC AND APPLIANCE REPAIR, HOME FURNISHINGS, AND THERMAL INSULATION

The Bureau of Electronic and Appliance Repair, Home Furnishings, and Thermal Insulation registers and regulates all businesses engaged in major home appliance and electronic equipment repair by imposing specific obligations of ethical conduct, honesty, and full and fair disclosure, providing certain safeguards to consumers when they need repair services or enter into service contract transactions, and ridding the repair industry of unscrupulous repair dealers and service contractors. The Bureau also regulates the manufacture, distribution, and sale of upholstered furniture, bedding, and thermal insulation products sold in California to ensure they meet health, safety, and flammability standards.

1420 - BUREAU OF AUTOMOTIVE REPAIR

The Bureau of Automotive Repair is responsible for regulating the automotive repair marketplace and administering the Smog Check Program. To carry out its mandate, the Bureau educates consumers, disciplines stations and technicians, seeks resolution to complaints, and licenses individuals and businesses. The Bureau also administers the nation's largest motor vehicle emissions reduction program. To help in its clean air efforts, the Bureau also administers the Consumer Assistance Program (CAP). Through CAP, consumers who own a vehicle that fails a biennial inspection and who meet certain eligibility requirements can receive financial assistance for emissions-related repairs. Further, consumers can receive a financial incentive to retire their unwanted vehicle at any time for any reason. The Bureau, in cooperation with the California Air Resources Board, also administers a voucher program that offers eligible consumers additional compensation toward the purchase of lower-emitting vehicles or transportation passes after they retire their vehicle through CAP.

1425 - CONSUMER AFFAIRS ADMINISTRATION

1425041 - DIVISION OF INVESTIGATION

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1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

The Division of Investigation is vested with the statutory authority to investigate and enforce the laws administered by the client agencies within the Department to protect the health, safety, and welfare of consumers. The Division employs sworn, armed peace officers to provide objective, timely, and cost-effective investigative services for its client agencies.

1425049 - CONSUMER AND CLIENT SERVICES DIVISION

The Consumer and Client Services Division is comprised of:

The Administrative and Information Services Division serves to maximize the efficiency and effectiveness in the delivery of services, ensure proper oversight and accountability, and minimize duplication of effort. The Department centralizes several functions that support the administration and implementation of the goals of the regulatory boards and bureaus such as: policy direction, legal assistance, review of legislation, examination validation and assistance, information technology, accounting, budgets, personnel, and other administrative functions.

The Office of Public Affairs serves as the primary press office for the Department and is the primary developer of consumer alerts, fact sheets, and internet postings designed to raise awareness of consumer issues among consumers, the news media, and other stakeholders.

The Program and Consumer Services Division (PCSD), through its toll-free number, operates a call center that assists consumers and licensees by distributing publications and applications for licensure and providing referrals to other consumer resources; responds to written correspondence; informs consumers about marketplace trends; and represents consumer interests at local, state, and federal levels. Additionally, PCSD resolves consumer complaints against licensees and registrants regulated by the bureaus of the Department.

1430 - TELEPHONE MEDICAL ADVICE SERVICES BUREAU

The Telephone Medical Advice Services Bureau is responsible for regulating businesses that provide medical advice by telephone to California residents. The Bureau ensures that providers of telephone medical advice are qualified licensed health-care professionals, informs patients of their rights, and pursues any reported harmful activities.

1435 - CEMETERY AND FUNERAL BUREAU

The Cemetery and Funeral Bureau ensures that only qualified applicants receive licenses to operate cemeteries, crematories or funeral establishments, or act as funeral directors, embalmers, apprentice embalmers, cremated remains disposers, cemetery managers, crematory managers, cemetery brokers, or salespeople. The Bureau also ensures that licensees comply with applicable rules and regulations concerning the management of trust funds, permanence of mausoleums and columbariums, and the proper handling of human remains.

1440 - BUREAU OF REAL ESTATE APPRAISERS

The Bureau of Real Estate Appraisers ensures that only qualified persons are licensed to conduct appraisals in federally-regulated real estate loan transactions and that all real estate appraisers licensed by the state and all appraisal management companies registered by the state adhere to applicable laws, regulations, and standards.

1445 - BUREAU OF REAL ESTATE

The Bureau of Real Estate ensures that individuals who wish to engage in real estate business and act in the capacity of, or advertise as, a real estate broker or salesperson within California meet specified qualifications and ensures licensees meet minimum education standards and requirements. The Bureau investigates the actions of any person acting in the capacity of a real estate licensee, performs financial compliance audits of licensees and subdividers, administratively prosecutes violations of the Real Estate Law and Subdivided Lands Law, and provides victims of real estate fraud with financial recovery per limitations set by statute. The Bureau protects the public against fraud and misrepresentation in the sale or lease of subdivided land through the issuance of public reports which disclose vital information to prospective purchasers of subdivision interests.

1450 - PROFESSIONAL FIDUCIARIES BUREAU

The Professional Fiduciaries Bureau implements and enforces the Professional Fiduciaries Act by licensing and regulating individuals who act as professional fiduciaries in California. The Bureau protects against fraud and abuse by those who are charged with the care of California's most vulnerable residents by ensuring that minimum competency standards are met by establishing educational and experience requirements, conducting examinations, investigating violations of professional ethics and law, and disciplining licensees when appropriate.

DETAILED EXPENDITURES BY PROGRAM

		2013-14*	2014-15*	2015-16*
PROGRAM REQUIREMENTS				
1400	ARBITRATION CERTIFICATION PROGRAM			
	State Operations:			
0166	Certification Account, Consumer Affairs Fund	\$1,110	\$1,238	\$1,180
	Totals, State Operations	\$1,110	\$1,238	\$1,180

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1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

		2013-14*	2014-15*	2015-16*
	PROGRAM REQUIREMENTS			
1405	BUREAU OF SECURITY AND INVESTIGATIVE SERVICES			
	State Operations:			
0239	Private Security Services Fund	\$10,861	\$12,662	\$11,001
0769	Private Investigator Fund	627	706	697
0995	Reimbursements	<u>655</u>	<u>516</u>	<u>516</u>
	Totals, State Operations	\$12,143	\$13,884	\$12,214
	SUBPROGRAM REQUIREMENTS			
1405013	Distributed Private Security Services			
	State Operations:			
0239	Private Security Services Fund	<u>\$-104</u>	<u>\$-104</u>	<u>\$-104</u>
	Totals, State Operations	\$-104	\$-104	\$-104
	SUBPROGRAM REQUIREMENTS			
1405019	Bureau of Security and Investigative Services, Private Security Svcs Program - Support			
	State Operations:			
0239	Private Security Services Fund	\$10,965	\$12,766	\$11,105
0995	Reimbursements	<u>645</u>	<u>500</u>	<u>500</u>
	Totals, State Operations	\$11,610	\$13,266	\$11,605
	SUBPROGRAM REQUIREMENTS			
1405020	Private Investigators Program			
	State Operations:			
0769	Private Investigator Fund	\$627	\$706	\$697
0995	Reimbursements	<u>10</u>	<u>16</u>	<u>16</u>
	Totals, State Operations	\$637	\$722	\$713
	PROGRAM REQUIREMENTS			
1410	BUREAU FOR PRIVATE POSTSECONDARY EDUCATION			
	State Operations:			
0305	Private Postsecondary Education Administration Fund	\$8,641	\$11,440	\$13,140
0995	Reimbursements	<u>6</u>	<u>-</u>	<u>-</u>
	Totals, State Operations	\$8,647	\$11,440	\$13,140
	Local Assistance:			
0960	Student Tuition Recovery Fund	<u>\$1,773</u>	<u>\$2,000</u>	<u>\$2,000</u>
	Totals, Local Assistance	\$1,773	\$2,000	\$2,000
	SUBPROGRAM REQUIREMENTS			
1410013	Bureau for Private Postsecondary Education			
	State Operations:			
0305	Private Postsecondary Education Administration Fund	\$8,641	\$11,440	\$13,140
0995	Reimbursements	<u>6</u>	<u>-</u>	<u>-</u>
	Totals, State Operations	\$8,647	\$11,440	\$13,140
	SUBPROGRAM REQUIREMENTS			
1410014	Student Tuition Recovery Program			
	Local Assistance:			
0960	Student Tuition Recovery Fund	<u>\$1,773</u>	<u>\$2,000</u>	<u>\$2,000</u>
	Totals, Local Assistance	\$1,773	\$2,000	\$2,000
	PROGRAM REQUIREMENTS			

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1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

		2013-14*	2014-15*	2015-16*
1415	BUREAU OF ELECTRONIC AND APPLIANCE REPAIR, HOME FURNISHINGS AND THERMAL INSULATION			
	State Operations:			
0325	Electronic and Appliance Repair Fund	\$2,369	\$2,902	\$2,744
0752	Home Furnishings and Thermal Insulation Fund	4,454	5,129	4,817
0995	Reimbursements	4	18	18
	Totals, State Operations	\$6,827	\$8,049	\$7,579
	SUBPROGRAM REQUIREMENTS			
1415013	BEAR/HFTHI - Distributed			
	State Operations:			
0325	Electronic and Appliance Repair Fund	\$-61	\$-61	\$-61
	Totals, State Operations	\$-61	\$-61	\$-61
	SUBPROGRAM REQUIREMENTS			
1415014	Electronic and Appliance Repair			
	State Operations:			
0325	Electronic and Appliance Repair Fund	\$2,430	\$2,963	\$2,805
0995	Reimbursements	3	13	13
	Totals, State Operations	\$2,433	\$2,976	\$2,818
	SUBPROGRAM REQUIREMENTS			
1415023	Home Furnishings and Thermal Insulation			
	State Operations:			
0752	Home Furnishings and Thermal Insulation Fund	\$4,454	\$5,129	\$4,817
0995	Reimbursements	1	5	5
	Totals, State Operations	\$4,455	\$5,134	\$4,822
	PROGRAM REQUIREMENTS			
1420	BUREAU OF AUTOMOTIVE REPAIR			
	State Operations:			
0421	Vehicle Inspection and Repair Fund	\$101,876	\$115,113	\$106,642
0582	High Polluter Repair or Removal Account	29,430	40,684	40,158
0995	Reimbursements	716	118	118
3122	Enhanced Fleet Modernization Subaccount, High Polluter Repair or Removal Account	36,303	40,633	40,641
	Totals, State Operations	\$168,325	\$196,548	\$187,559
	SUBPROGRAM REQUIREMENTS			
1420013	Automotive Repair and Smog Check Programs - Distributed			
	State Operations:			
0421	Vehicle Inspection and Repair Fund	\$-71	\$-71	\$-71
	Totals, State Operations	\$-71	\$-71	\$-71
	SUBPROGRAM REQUIREMENTS			
1420025	Automotive Repair and Smog Check Programs - Support			
	State Operations:			
0421	Vehicle Inspection and Repair Fund	\$101,947	\$115,184	\$106,713
0995	Reimbursements	716	118	118
	Totals, State Operations	\$102,663	\$115,302	\$106,831
	SUBPROGRAM REQUIREMENTS			

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1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

	<u>2013-14*</u>	<u>2014-15*</u>	<u>2015-16*</u>
1420033 HPRRA - Vehicle Repair Assistance			
State Operations:			
0582 High Polluter Repair or Removal Account	\$3,805	\$11,786	\$11,786
Totals, State Operations	\$3,805	\$11,786	\$11,786
SUBPROGRAM REQUIREMENTS			
1420037 HPRRA - Vehicle Retirement			
State Operations:			
0582 High Polluter Repair or Removal Account	\$17,843	\$20,221	\$20,221
Totals, State Operations	\$17,843	\$20,221	\$20,221
SUBPROGRAM REQUIREMENTS			
1420041 HPRRA - Program Administration			
State Operations:			
0582 High Polluter Repair or Removal Account	\$7,782	\$8,677	\$8,151
Totals, State Operations	\$7,782	\$8,677	\$8,151
SUBPROGRAM REQUIREMENTS			
1420049 EFMP - Off-Cycle Vehicle Retirement			
State Operations:			
3122 Enhanced Fleet Modernization Subaccount, High Polluter Repair or Removal Account	\$35,712	\$37,000	\$37,000
Totals, State Operations	\$35,712	\$37,000	\$37,000
SUBPROGRAM REQUIREMENTS			
1420053 EFMP - Vehicle Voucher Program			
State Operations:			
3122 Enhanced Fleet Modernization Subaccount, High Polluter Repair or Removal Account	\$-	\$2,800	\$2,800
Totals, State Operations	\$-	\$2,800	\$2,800
SUBPROGRAM REQUIREMENTS			
1420057 EFMP - Program Administration			
State Operations:			
3122 Enhanced Fleet Modernization Subaccount, High Polluter Repair or Removal Account	\$591	\$833	\$841
Totals, State Operations	\$591	\$833	\$841
PROGRAM REQUIREMENTS			
1425 CONSUMER AFFAIRS ADMINISTRATION			
State Operations:			
0702 Consumer Affairs Fund, Professions and Vocations Fund	\$78,832	\$103,182	\$94,050
0995 Reimbursements	108	180	180
Totals, State Operations	\$78,940	\$103,362	\$94,230
SUBPROGRAM REQUIREMENTS			
1425041 Division of Investigation			
State Operations:			
0702 Consumer Affairs Fund, Professions and Vocations Fund	\$9,477	\$26,338	\$26,234
Totals, State Operations	\$9,477	\$26,338	\$26,234
SUBPROGRAM REQUIREMENTS			
1425045 DCA Workers Compensation			
State Operations:			

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1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

	2013-14*	2014-15*	2015-16*
0702 Consumer Affairs Fund, Professions and Vocations Fund	\$1,664	\$4,263	\$4,263
Totals, State Operations	\$1,664	\$4,263	\$4,263
SUBPROGRAM REQUIREMENTS			
1425049 Consumer and Client Services Division			
State Operations:			
0702 Consumer Affairs Fund, Professions and Vocations Fund	\$67,691	\$72,581	\$63,553
0995 Reimbursements	108	180	180
Totals, State Operations	\$67,799	\$72,761	\$63,733
PROGRAM REQUIREMENTS			
1426 DISTRIBUTED CONSUMER AFFAIRS ADMINISTRATION			
State Operations:			
0702 Consumer Affairs Fund, Professions and Vocations Fund	\$-78,833	\$-103,183	\$-94,050
Totals, State Operations	\$-78,833	\$-103,183	\$-94,050
SUBPROGRAM REQUIREMENTS			
1426041 Distributed Division of Investigation			
State Operations:			
0702 Consumer Affairs Fund, Professions and Vocations Fund	\$-9,479	\$-26,339	\$-26,234
Totals, State Operations	\$-9,479	\$-26,339	\$-26,234
SUBPROGRAM REQUIREMENTS			
1426045 Distributed DCA Workers Compensation			
State Operations:			
0702 Consumer Affairs Fund, Professions and Vocations Fund	\$-1,664	\$-4,263	\$-4,263
Totals, State Operations	\$-1,664	\$-4,263	\$-4,263
SUBPROGRAM REQUIREMENTS			
1426049 Distributed Consumer and Client Services Division			
State Operations:			
0702 Consumer Affairs Fund, Professions and Vocations Fund	\$-67,690	\$-72,581	\$-63,553
Totals, State Operations	\$-67,690	\$-72,581	\$-63,553
PROGRAM REQUIREMENTS			
1430 TELEPHONE MEDICAL ADVICE SERVICES BUREAU			
State Operations:			
0459 Telephone Medical Advice Services Fund	\$158	\$182	\$174
Totals, State Operations	\$158	\$182	\$174
PROGRAM REQUIREMENTS			
1435 CEMETERY AND FUNERAL BUREAU			
State Operations:			
0717 Cemetery Fund	\$2,193	\$2,542	\$2,425
0750 State Funeral Directors and Embalmers Fund	1,782	1,877	1,789
0995 Reimbursements	19	131	131
Totals, State Operations	\$3,994	\$4,550	\$4,345

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1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

		<u>2013-14*</u>	<u>2014-15*</u>	<u>2015-16*</u>
SUBPROGRAM REQUIREMENTS				
1435013	Cemetery Program - Distributed			
	State Operations:			
0717	Cemetery Fund	<u>\$-115</u>	<u>\$-115</u>	<u>\$-115</u>
	Totals, State Operations	\$-115	\$-115	\$-115
SUBPROGRAM REQUIREMENTS				
1435019	Cemetery Program			
	State Operations:			
0717	Cemetery Fund	\$2,308	\$2,657	\$2,540
0995	Reimbursements	<u>11</u>	<u>119</u>	<u>119</u>
	Totals, State Operations	\$2,319	\$2,776	\$2,659
SUBPROGRAM REQUIREMENTS				
1435020	Funeral Directors and Embalmers Program			
	State Operations:			
0750	State Funeral Directors and Embalmers Fund	\$1,782	\$1,877	\$1,789
0995	Reimbursements	<u>8</u>	<u>12</u>	<u>12</u>
	Totals, State Operations	\$1,790	\$1,889	\$1,801
PROGRAM REQUIREMENTS				
1440	BUREAU OF REAL ESTATE APPRAISERS			
	State Operations:			
0400	Real Estate Appraisers Regulation Fund	\$5,056	\$5,680	\$5,651
0995	Reimbursements	<u>7</u>	<u>80</u>	<u>80</u>
	Totals, State Operations	\$5,063	\$5,760	\$5,731
PROGRAM REQUIREMENTS				
1445	BUREAU OF REAL ESTATE			
	State Operations:			
0317	Real Estate Fund	\$44,655	\$49,829	\$51,272
0995	Reimbursements	<u>10</u>	<u>435</u>	<u>435</u>
	Totals, State Operations	\$44,665	\$50,264	\$51,707
PROGRAM REQUIREMENTS				
1450	PROFESSIONAL FIDUCIARIES BUREAU			
	State Operations:			
3108	Professional Fiduciary Fund	<u>\$422</u>	<u>\$610</u>	<u>\$622</u>
	Totals, State Operations	\$422	\$610	\$622
TOTALS, EXPENDITURES				
	State Operations	251,461	292,704	284,431
	Local Assistance	<u>1,773</u>	<u>2,000</u>	<u>2,000</u>
	Totals, Expenditures	\$253,234	\$294,704	\$286,431

EXPENDITURES BY CATEGORY

	1 State Operations					
	<u>Positions</u>			<u>Expenditures</u>		
	<u>2013-14</u>	<u>2014-15</u>	<u>2015-16</u>	<u>2013-14*</u>	<u>2014-15*</u>	<u>2015-16*</u>
PERSONAL SERVICES						
Authorized Positions (Equals Sch. 7A)	1,699.8	1,885.1	1,885.1	\$105,695	\$120,203	\$120,203
Total Adjustments	<u>-</u>	<u>-2.0</u>	<u>16.3</u>	<u>-1</u>	<u>1,579</u>	<u>2,620</u>
Net Totals, Salaries and Wages	1,699.8	1,883.1	1,901.4	\$105,694	\$121,782	\$122,823
Staff Benefits	-	-	-	47,892	60,771	61,557

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† Past year appropriations are net of subsequent budget adjustments.

1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

1 State Operations	Positions			Expenditures		
	2013-14	2014-15	2015-16	2013-14*	2014-15*	2015-16*
Totals, Personal Services	1,699.8	1,883.1	1,901.4	\$153,586	\$182,553	\$184,380
OPERATING EXPENSES AND EQUIPMENT				\$97,875	\$110,151	\$100,051
TOTALS, POSITIONS AND EXPENDITURES, ALL FUNDS (State Operations)				\$251,461	\$292,704	\$284,431

2 Local Assistance	Expenditures		
	2013-14*	2014-15*	2015-16*
Local Administration	\$1,773	\$2,000	\$2,000
TOTALS, EXPENDITURES, ALL FUNDS (Local Assistance)	\$1,773	\$2,000	\$2,000

DETAIL OF APPROPRIATIONS AND ADJUSTMENTS

1 STATE OPERATIONS	2013-14*†	2014-15*	2015-16*
0166 Certification Account, Consumer Affairs Fund			
APPROPRIATIONS			
002 Budget Act appropriation	\$1,175	\$1,202	\$1,180
Allocation for employee compensation	-	11	-
Allocation for staff benefits	-	6	-
Section 3.60 pension contribution adjustment	-	19	-
Totals Available	\$1,175	\$1,238	\$1,180
Unexpended balance, estimated savings	-65	-	-
TOTALS, EXPENDITURES	\$1,110	\$1,238	\$1,180
0239 Private Security Services Fund			
APPROPRIATIONS			
002 Budget Act appropriation	\$11,799	\$12,395	\$11,001
Allocation for employee compensation	-	88	-
Allocation for staff benefits	-	40	-
Section 3.60 pension contribution adjustment	-	139	-
Totals Available	\$11,799	\$12,662	\$11,001
Unexpended balance, estimated savings	-938	-	-
TOTALS, EXPENDITURES	\$10,861	\$12,662	\$11,001
0305 Private Postsecondary Education Administration Fund			
APPROPRIATIONS			
002 Budget Act appropriation	\$9,507	\$11,111	\$13,140
Allocation for employee compensation	-	108	-
Allocation for staff benefits	-	47	-
Section 3.60 pension contribution adjustment	-	174	-
Totals Available	\$9,507	\$11,440	\$13,140
Unexpended balance, estimated savings	-866	-	-
TOTALS, EXPENDITURES	\$8,641	\$11,440	\$13,140
0317 Real Estate Fund			
APPROPRIATIONS			
002 Budget Act appropriation	\$47,862	\$48,759	\$51,272
Allocation for employee compensation	-	330	-
Allocation for staff benefits	-	167	-
Section 3.60 pension contribution adjustment	-	573	-

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1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

1 STATE OPERATIONS	2013-14*†	2014-15*	2015-16*
Totals Available	\$47,862	\$49,829	\$51,272
Unexpended balance, estimated savings	-3,207	-	-
TOTALS, EXPENDITURES	\$44,655	\$49,829	\$51,272
0325 Electronic and Appliance Repair Fund			
APPROPRIATIONS			
002 Budget Act appropriation	\$2,660	\$2,841	\$2,744
Allocation for employee compensation	-	19	-
Allocation for staff benefits	-	9	-
Section 3.60 pension contribution adjustment	-	33	-
Totals Available	\$2,660	\$2,902	\$2,744
Unexpended balance, estimated savings	-291	-	-
TOTALS, EXPENDITURES	\$2,369	\$2,902	\$2,744
0400 Real Estate Appraisers Regulation Fund			
APPROPRIATIONS			
002 Budget Act appropriation	\$5,415	\$5,541	\$5,651
Allocation for employee compensation	-	47	-
Allocation for staff benefits	-	22	-
Section 3.60 pension contribution adjustment	-	70	-
Totals Available	\$5,415	\$5,680	\$5,651
Unexpended balance, estimated savings	-359	-	-
TOTALS, EXPENDITURES	\$5,056	\$5,680	\$5,651
0421 Vehicle Inspection and Repair Fund			
APPROPRIATIONS			
002 Budget Act appropriation	\$114,594	\$113,500	\$106,642
Allocation for employee compensation	-	407	-
Allocation for staff benefits	-	240	-
Section 3.60 pension contribution adjustment	-	966	-
Totals Available	\$114,594	\$115,113	\$106,642
Unexpended balance, estimated savings	-12,718	-	-
TOTALS, EXPENDITURES	\$101,876	\$115,113	\$106,642
0459 Telephone Medical Advice Services Fund			
APPROPRIATIONS			
002 Budget Act appropriation	\$173	\$179	\$174
Allocation for employee compensation	-	1	-
Section 3.60 pension contribution adjustment	-	2	-
Totals Available	\$173	\$182	\$174
Unexpended balance, estimated savings	-15	-	-
TOTALS, EXPENDITURES	\$158	\$182	\$174
0582 High Polluter Repair or Removal Account			
APPROPRIATIONS			
002 Budget Act appropriation	\$41,465	\$40,522	\$40,158
Allocation for employee compensation	-	45	-
Allocation for staff benefits	-	23	-
Section 3.60 pension contribution adjustment	-	94	-
Totals Available	\$41,465	\$40,684	\$40,158
Unexpended balance, estimated savings	-12,035	-	-
TOTALS, EXPENDITURES	\$29,430	\$40,684	\$40,158

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1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

1 STATE OPERATIONS	2013-14*†	2014-15*	2015-16*
0702 Consumer Affairs Fund, Professions and Vocations Fund			
APPROPRIATIONS			
002 Budget Act appropriation	\$-53	-	-
Allocation for staff benefits	-	-1	-
Totals Available	\$-53	\$-1	\$-
Unexpended balance, estimated savings	52	-	-
TOTALS, EXPENDITURES	\$-1	\$-1	\$-
0717 Cemetery Fund			
APPROPRIATIONS			
002 Budget Act appropriation	\$2,503	\$2,484	\$2,425
Allocation for employee compensation	-	18	-
Allocation for staff benefits	-	8	-
Section 3.60 pension contribution adjustment	-	32	-
Totals Available	\$2,503	\$2,542	\$2,425
Unexpended balance, estimated savings	-310	-	-
TOTALS, EXPENDITURES	\$2,193	\$2,542	\$2,425
0750 State Funeral Directors and Embalmers Fund			
APPROPRIATIONS			
002 Budget Act appropriation	\$1,805	\$1,851	\$1,789
Allocation for employee compensation	-	8	-
Allocation for staff benefits	-	3	-
Section 3.60 pension contribution adjustment	-	15	-
Totals Available	\$1,805	\$1,877	\$1,789
Unexpended balance, estimated savings	-23	-	-
TOTALS, EXPENDITURES	\$1,782	\$1,877	\$1,789
0752 Home Furnishings and Thermal Insulation Fund			
APPROPRIATIONS			
002 Budget Act appropriation	\$4,853	\$5,024	\$4,817
Allocation for employee compensation	-	31	-
Allocation for staff benefits	-	14	-
Section 3.60 pension contribution adjustment	-	60	-
Totals Available	\$4,853	\$5,129	\$4,817
Unexpended balance, estimated savings	-399	-	-
TOTALS, EXPENDITURES	\$4,454	\$5,129	\$4,817
0769 Private Investigator Fund			
APPROPRIATIONS			
002 Budget Act appropriation	\$663	\$692	\$697
Allocation for employee compensation	-	5	-
Allocation for staff benefits	-	1	-
Section 3.60 pension contribution adjustment	-	8	-
Totals Available	\$663	\$706	\$697
Unexpended balance, estimated savings	-36	-	-
TOTALS, EXPENDITURES	\$627	\$706	\$697
0995 Reimbursements			
APPROPRIATIONS			
Reimbursements	\$1,525	\$1,478	\$1,478
TOTALS, EXPENDITURES	\$1,525	\$1,478	\$1,478

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1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

1 STATE OPERATIONS	2013-14*†	2014-15*	2015-16*
3108 Professional Fiduciary Fund			
APPROPRIATIONS			
002 Budget Act appropriation	\$440	\$596	\$622
Allocation for employee compensation	-	4	-
Allocation for staff benefits	-	2	-
Section 3.60 pension contribution adjustment	-	8	-
Totals Available	\$440	\$610	\$622
Unexpended balance, estimated savings	-18	-	-
TOTALS, EXPENDITURES	\$422	\$610	\$622
3122 Enhanced Fleet Modernization Subaccount, High Polluter Repair or Removal Account			
APPROPRIATIONS			
002 Budget Act appropriation	\$36,398	\$40,608	\$40,641
Allocation for employee compensation	-	8	-
Allocation for staff benefits	-	3	-
Section 3.60 pension contribution adjustment	-	14	-
Chapter 415, Statutes of 2013	8,000	-	-
Totals Available	\$44,398	\$40,633	\$40,641
Unexpended balance, estimated savings	-8,095	-	-
TOTALS, EXPENDITURES	\$36,303	\$40,633	\$40,641
Total Expenditures, All Funds, (State Operations)	\$251,461	\$292,704	\$284,431
2 LOCAL ASSISTANCE	2013-14*†	2014-15*	2015-16*
0960 Student Tuition Recovery Fund			
APPROPRIATIONS			
Education Code Section 94924	\$1,773	\$2,000	\$2,000
TOTALS, EXPENDITURES	\$1,773	\$2,000	\$2,000
Total Expenditures, All Funds, (Local Assistance)	\$1,773	\$2,000	\$2,000
TOTALS, EXPENDITURES, ALL FUNDS (State Operations and Local Assistance)	\$253,234	\$294,704	\$286,431

FUND CONDITION STATEMENTS

	2013-14*	2014-15*	2015-16*
0166 Certification Account, Consumer Affairs Fund^s			
BEGINNING BALANCE	\$1,100	\$1,166	\$1,129
Prior Year Adjustments	-7	-	-
Adjusted Beginning Balance	\$1,093	\$1,166	\$1,129
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
4129200 Other Regulatory Fees	1,187	1,198	1,198
4163000 Investment Income - Surplus Money Investments	2	4	4
Total Revenues, Transfers, and Other Adjustments	\$1,189	\$1,202	\$1,202
Total Resources	\$2,282	\$2,368	\$2,331
EXPENDITURE AND EXPENDITURE ADJUSTMENTS			
Expenditures:			
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	1,111	1,238	1,180
8880 Financial Information System for California (State Operations)	5	1	2
Total Expenditures and Expenditure Adjustments	\$1,116	\$1,239	\$1,182
FUND BALANCE	\$1,166	\$1,129	\$1,149

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1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

	2013-14*	2014-15*	2015-16*
Reserve for economic uncertainties	1,166	1,129	1,149
0239 Private Security Services Fund ^s			
BEGINNING BALANCE	\$7,003	\$7,347	\$5,562
Prior Year Adjustments	<u>282</u>	<u>-</u>	<u>-</u>
Adjusted Beginning Balance	\$7,285	\$7,347	\$5,562
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
4121200 Delinquent Fees	224	178	186
4127400 Renewal Fees	5,671	5,458	5,701
4129200 Other Regulatory Fees	502	397	407
4129400 Other Regulatory Licenses and Permits	4,540	4,815	4,894
4140000 Document Sales	-	1	1
4143500 Miscellaneous Services to the Public	3	1	1
4163000 Investment Income - Surplus Money Investments	15	15	12
4171400 Escheat - Unclaimed Checks, Warrants, Bonds, and Coupons	9	6	6
4172500 Miscellaneous Revenue	15	15	10
Transfers and Other Adjustments			
Loan repayment from the General Fund (0001) to the Private Security Services Fund (0239), per Item 1170-012-0239, Budget Act of 2003	-	-	4,000
Total Revenues, Transfers, and Other Adjustments	<u>\$10,977</u>	<u>\$10,886</u>	<u>\$15,218</u>
Total Resources	\$18,262	\$18,233	\$20,780
EXPENDITURE AND EXPENDITURE ADJUSTMENTS			
Expenditures:			
0840 State Controller (State Operations)	1	-	-
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	10,862	12,662	11,001
8880 Financial Information System for California (State Operations)	<u>52</u>	<u>10</u>	<u>23</u>
Total Expenditures and Expenditure Adjustments	<u>\$10,915</u>	<u>\$12,672</u>	<u>\$11,024</u>
FUND BALANCE	\$7,347	\$5,562	\$9,756
Reserve for economic uncertainties	7,347	5,562	9,756
0305 Private Postsecondary Education Administration Fund ^s			
BEGINNING BALANCE	\$10,547	\$11,462	\$11,060
Prior Year Adjustments	<u>1</u>	<u>-</u>	<u>-</u>
Adjusted Beginning Balance	\$10,548	\$11,462	\$11,060
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
4121200 Delinquent Fees	327	344	364
4127400 Renewal Fees	8,827	9,194	9,488
4129200 Other Regulatory Fees	10	17	22
4129400 Other Regulatory Licenses and Permits	673	1,469	1,986
4143500 Miscellaneous Services to the Public	-	1	1
4163000 Investment Income - Surplus Money Investments	23	20	20
4171400 Escheat - Unclaimed Checks, Warrants, Bonds, and Coupons	<u>3</u>	<u>1</u>	<u>1</u>
Total Revenues, Transfers, and Other Adjustments	<u>\$9,863</u>	<u>\$11,046</u>	<u>\$11,882</u>
Total Resources	\$20,411	\$22,508	\$22,942
EXPENDITURE AND EXPENDITURE ADJUSTMENTS			
Expenditures:			
0840 State Controller (State Operations)	1	-	-

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1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

	2013-14*	2014-15*	2015-16*
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	8,640	11,441	13,140
8855 California State Auditor's Office (State Operations)	270	-	-
8880 Financial Information System for California (State Operations)	38	8	20
Total Expenditures and Expenditure Adjustments	<u>\$8,949</u>	<u>\$11,449</u>	<u>\$13,160</u>
FUND BALANCE	\$11,462	\$11,060	\$9,782
Reserve for economic uncertainties	11,462	11,060	9,782
0317 Real Estate Fund [§]			
BEGINNING BALANCE	\$31,377	\$37,617	\$36,807
Prior Year Adjustments	115	-	-
Adjusted Beginning Balance	<u>\$31,492</u>	<u>\$37,617</u>	<u>\$36,807</u>
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
4127000 Real Estate - Examination Fees	3,770	3,730	4,425
4127200 Real Estate - License Fees	38,049	37,371	32,598
4128000 Subdivision Filing Fees	7,302	5,907	6,413
4129400 Other Regulatory Licenses and Permits	197	175	175
4140000 Document Sales	17	15	15
4143500 Miscellaneous Services to the Public	153	150	150
4163000 Investment Income - Surplus Money Investments	81	81	81
4171100 Cost Recoveries - Other	870	1,100	1,100
4171400 Escheat - Unclaimed Checks, Warrants, Bonds, and Coupons	15	15	15
4172240 Fines and Penalties - External - Other	187	-	-
4172500 Miscellaneous Revenue	93	75	75
4173000 Penalty Assessments - Other	250	440	440
4173500 Settlements and Judgments - Other	17	-	-
Total Revenues, Transfers, and Other Adjustments	<u>\$51,000</u>	<u>\$49,059</u>	<u>\$45,487</u>
Total Resources	\$82,492	\$86,676	\$82,294
EXPENDITURE AND EXPENDITURE ADJUSTMENTS			
Expenditures:			
0840 State Controller (State Operations)	3	-	-
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	44,657	49,830	51,272
8880 Financial Information System for California (State Operations)	215	39	89
Total Expenditures and Expenditure Adjustments	<u>\$44,875</u>	<u>\$49,869</u>	<u>\$51,361</u>
FUND BALANCE	\$37,617	\$36,807	\$30,933
Reserve for economic uncertainties	37,617	36,807	30,933
0325 Electronic and Appliance Repair Fund [§]			
BEGINNING BALANCE	\$2,151	\$2,366	\$1,995
Prior Year Adjustments	32	-	-
Adjusted Beginning Balance	<u>\$2,183</u>	<u>\$2,366</u>	<u>\$1,995</u>
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
4121200 Delinquent Fees	83	81	81
4127400 Renewal Fees	2,128	2,108	2,098
4129400 Other Regulatory Licenses and Permits	346	336	311
4163000 Investment Income - Surplus Money Investments	5	7	6
4171400 Escheat - Unclaimed Checks, Warrants, Bonds, and Coupons	1	1	1
Total Revenues, Transfers, and Other Adjustments	<u>\$2,564</u>	<u>\$2,533</u>	<u>\$2,497</u>

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1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

	<u>2013-14*</u>	<u>2014-15*</u>	<u>2015-16*</u>
Total Resources	\$4,747	\$4,899	\$4,492
EXPENDITURE AND EXPENDITURE ADJUSTMENTS			
Expenditures:			
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	2,370	2,902	2,744
8880 Financial Information System for California (State Operations)	<u>11</u>	<u>2</u>	<u>5</u>
Total Expenditures and Expenditure Adjustments	<u>\$2,381</u>	<u>\$2,904</u>	<u>\$2,749</u>
FUND BALANCE	\$2,366	\$1,995	\$1,743
Reserve for economic uncertainties	2,366	1,995	1,743
0400 Real Estate Appraisers Regulation Fund ^s			
BEGINNING BALANCE	\$2,811	\$9,910	\$7,456
Prior Year Adjustments	<u>75</u>	<u>-</u>	<u>-</u>
Adjusted Beginning Balance	\$2,886	\$9,910	\$7,456
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
4127200 Real Estate - License Fees	2,377	2,553	3,112
4129400 Other Regulatory Licenses and Permits	285	246	258
4140000 Document Sales	1	38	38
4151000 Interest Income - Other Loans	1,151	-	-
4163000 Investment Income - Surplus Money Investments	12	9	9
4171400 Escheat - Unclaimed Checks, Warrants, Bonds, and Coupons	-	101	104
4172500 Miscellaneous Revenue	74	75	77
4173000 Penalty Assessments - Other	100	208	208
Transfers and Other Adjustments			
Loan repayment from the General Fund (0001) to the Real Estate Appraisers Regulation Fund (0400), per Item 2310-011-0400, Budget Act of 2008, as amended by Item 2310-404, Budget Act of 2012	<u>8,100</u>	<u>-</u>	<u>-</u>
Total Revenues, Transfers, and Other Adjustments	<u>\$12,102</u>	<u>\$3,230</u>	<u>\$3,806</u>
Total Resources	\$14,988	\$13,140	\$11,262
EXPENDITURE AND EXPENDITURE ADJUSTMENTS			
Expenditures:			
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	5,055	5,680	5,651
8880 Financial Information System for California (State Operations)	<u>23</u>	<u>4</u>	<u>10</u>
Total Expenditures and Expenditure Adjustments	<u>\$5,078</u>	<u>\$5,684</u>	<u>\$5,661</u>
FUND BALANCE	\$9,910	\$7,456	\$5,601
Reserve for economic uncertainties	9,910	7,456	5,601
0421 Vehicle Inspection and Repair Fund ^s			
BEGINNING BALANCE	\$73,216	\$51,979	\$21,959
Prior Year Adjustments	<u>2,979</u>	<u>-</u>	<u>-</u>
Adjusted Beginning Balance	\$76,195	\$51,979	\$21,959
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
4121200 Delinquent Fees	273	264	264
4127400 Renewal Fees	7,676	7,607	7,607
4129200 Other Regulatory Fees	1,423	1,532	1,532
4129400 Other Regulatory Licenses and Permits	109,087	110,014	110,014
4140000 Document Sales	2	3	3
4143500 Miscellaneous Services to the Public	-	6	6
4163000 Investment Income - Surplus Money Investments	132	72	78

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1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

	2013-14*	2014-15*	2015-16*
4170400 Capital Asset Sales Proceeds	20	37	37
4171400 Escheat - Unclaimed Checks, Warrants, Bonds, and Coupons	9	7	7
4172500 Miscellaneous Revenue	5	160	160
Transfers and Other Adjustments			
Revenue Transfer from Vehicle Inspection and Repair Fund (0421) to Air Quality Improvement Fund (3119) per Chapter 36, Statutes of 2014 (SB 862).	-15,000	-	-
Revenue Transfer from Vehicle Inspection and Repair Fund (0421) to Air Quality Improvement Fund (3119) per Item 3900-011-0421, Budget Act of 2014	-	-15,000	-
Loan from the Vehicle Inspection and Repair Fund (0421) to the Air Pollution Control Fund (0115) per Chapter 415, Statutes of 2013	-10,000	-	-
Revenue Transfer from Vehicle Inspection and Repair Fund (0421) to State Board of Chiropractic Examiners Fund (0152) per Item 1110-403, Budget Act of 2014	-	-3,000	-
Loan repayment from the General Fund (0001) to the Vehicle Inspection and Repair Fund (0421) per Item 1111-011-0421 Budget Act of 2008	-	-	25,000
Total Revenues, Transfers, and Other Adjustments	<u>\$93,628</u>	<u>\$101,702</u>	<u>\$144,708</u>
Total Resources	\$169,823	\$153,681	\$166,667
EXPENDITURE AND EXPENDITURE ADJUSTMENTS			
Expenditures:			
0840 State Controller (State Operations)	8	-	-
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	101,876	115,113	106,642
3900 Air Resources Board (State Operations)	15,397	16,503	16,322
3900 Air Resources Board (Capital Outlay)	-	-	884
8880 Financial Information System for California (State Operations)	562	107	235
Total Expenditures and Expenditure Adjustments	<u>\$117,844</u>	<u>\$131,722</u>	<u>\$124,083</u>
FUND BALANCE	\$51,979	\$21,959	\$42,584
Reserve for economic uncertainties	51,979	21,959	42,584
0459 Telephone Medical Advice Services Fund ^s			
BEGINNING BALANCE	\$816	\$890	\$926
Prior Year Adjustments	<u>-2</u>	<u>-</u>	<u>-</u>
Adjusted Beginning Balance	\$814	\$890	\$926
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
4127400 Renewal Fees	173	177	202
4129400 Other Regulatory Licenses and Permits	60	40	40
4163000 Investment Income - Surplus Money Investments	<u>2</u>	<u>3</u>	<u>4</u>
Total Revenues, Transfers, and Other Adjustments	<u>\$234</u>	<u>\$220</u>	<u>\$246</u>
Total Resources	\$1,048	\$1,110	\$1,172
EXPENDITURE AND EXPENDITURE ADJUSTMENTS			
Expenditures:			
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	158	184	174
8880 Financial Information System for California (State Operations)	<u>1</u>	<u>-</u>	<u>-</u>
Total Expenditures and Expenditure Adjustments	<u>\$159</u>	<u>\$184</u>	<u>\$174</u>
FUND BALANCE	\$890	\$926	\$998
Reserve for economic uncertainties	890	926	998
0582 High Polluter Repair or Removal Account ^s			
BEGINNING BALANCE	\$15,995	\$22,712	\$17,531
Prior Year Adjustments	<u>1,041</u>	<u>-</u>	<u>-</u>
Adjusted Beginning Balance	\$17,036	\$22,712	\$17,531

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1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

	2013-14*	2014-15*	2015-16*
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
4129200 Other Regulatory Fees	380	384	388
4129400 Other Regulatory Licenses and Permits	34,845	35,019	35,194
4135000 Local Agencies - Miscellaneous Revenue	38	52	52
4163000 Investment Income - Surplus Money Investments	<u>41</u>	<u>84</u>	<u>100</u>
Total Revenues, Transfers, and Other Adjustments	<u>\$35,304</u>	<u>\$35,539</u>	<u>\$35,734</u>
Total Resources	\$52,340	\$58,251	\$53,265
EXPENDITURE AND EXPENDITURE ADJUSTMENTS			
Expenditures:			
0840 State Controller (State Operations)	3	-	-
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	29,432	40,685	40,158
8880 Financial Information System for California (State Operations)	<u>194</u>	<u>34</u>	<u>74</u>
Total Expenditures and Expenditure Adjustments	<u>\$29,629</u>	<u>\$40,719</u>	<u>\$40,232</u>
FUND BALANCE	\$22,712	\$17,531	\$13,033
Reserve for economic uncertainties	22,712	17,531	13,033
0717 Cemetery Fund [§]			
BEGINNING BALANCE	\$2,608	\$2,702	\$2,405
Prior Year Adjustments	<u>1</u>	<u>-</u>	<u>-</u>
Adjusted Beginning Balance	\$2,609	\$2,702	\$2,405
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
4121200 Delinquent Fees	9	7	7
4127400 Renewal Fees	362	344	361
4129200 Other Regulatory Fees	1,797	1,778	1,868
4129400 Other Regulatory Licenses and Permits	120	110	117
4163000 Investment Income - Surplus Money Investments	<u>6</u>	<u>7</u>	<u>7</u>
Total Revenues, Transfers, and Other Adjustments	<u>\$2,295</u>	<u>\$2,246</u>	<u>\$2,360</u>
Total Resources	\$4,904	\$4,948	\$4,765
EXPENDITURE AND EXPENDITURE ADJUSTMENTS			
Expenditures:			
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	2,192	2,541	2,425
8880 Financial Information System for California (State Operations)	<u>11</u>	<u>2</u>	<u>5</u>
Total Expenditures and Expenditure Adjustments	<u>\$2,203</u>	<u>\$2,543</u>	<u>\$2,430</u>
FUND BALANCE	\$2,702	\$2,405	\$2,335
Reserve for economic uncertainties	2,702	2,405	2,335
0750 State Funeral Directors and Embalmers Fund [§]			
BEGINNING BALANCE	\$1,652	\$1,193	\$537
Prior Year Adjustments	<u>7</u>	<u>-</u>	<u>-</u>
Adjusted Beginning Balance	\$1,659	\$1,193	\$537
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
4121200 Delinquent Fees	37	36	37
4127400 Renewal Fees	1,008	989	1,030
4129200 Other Regulatory Fees	168	108	115
4129400 Other Regulatory Licenses and Permits	102	90	94
4163000 Investment Income - Surplus Money Investments	4	-	-

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1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

	2013-14*	2014-15*	2015-16*
4171400 Escheat - Unclaimed Checks, Warrants, Bonds, and Coupons	1	-	-
4172500 Miscellaneous Revenue	-	1	1
Total Revenues, Transfers, and Other Adjustments	<u>\$1,320</u>	<u>\$1,224</u>	<u>\$1,277</u>
Total Resources	\$2,979	\$2,417	\$1,814
EXPENDITURE AND EXPENDITURE ADJUSTMENTS			
Expenditures:			
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	1,778	1,878	1,789
8880 Financial Information System for California (State Operations)	<u>8</u>	<u>1</u>	<u>3</u>
Total Expenditures and Expenditure Adjustments	<u>\$1,786</u>	<u>\$1,879</u>	<u>\$1,792</u>
FUND BALANCE	\$1,193	\$537	\$22
Reserve for economic uncertainties	1,193	537	22
0752 Home Furnishings and Thermal Insulation Fund ^s			
BEGINNING BALANCE	\$1,781	\$3,261	\$2,244
Prior Year Adjustments	<u>66</u>	<u>-</u>	<u>-</u>
Adjusted Beginning Balance	\$1,847	\$3,261	\$2,244
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
4121200 Delinquent Fees	109	102	102
4127400 Renewal Fees	3,275	3,086	3,181
4129200 Other Regulatory Fees	84	84	82
4129400 Other Regulatory Licenses and Permits	892	833	834
4151000 Interest Income - Other Loans	16	-	-
4163000 Investment Income - Surplus Money Investments	4	8	5
4171400 Escheat - Unclaimed Checks, Warrants, Bonds, and Coupons	9	5	6
4173300 Sales - Other	1	-	-
Transfers and Other Adjustments			
Loan repayment from the General Fund (001) to the Home Furnishings and Thermal Insulation Fund (0752) Per Item 1111-011-0752, Budget Act of 2011	1,500	-	-
Total Revenues, Transfers, and Other Adjustments	<u>\$5,889</u>	<u>\$4,118</u>	<u>\$4,210</u>
Total Resources	\$7,736	\$7,379	\$6,454
EXPENDITURE AND EXPENDITURE ADJUSTMENTS			
Expenditures:			
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	4,454	5,130	4,817
8880 Financial Information System for California (State Operations)	<u>22</u>	<u>4</u>	<u>8</u>
Total Expenditures and Expenditure Adjustments	<u>\$4,476</u>	<u>\$5,134</u>	<u>\$4,825</u>
FUND BALANCE	\$3,261	\$2,244	\$1,629
Reserve for economic uncertainties	3,261	2,244	1,629
0769 Private Investigator Fund ^s			
BEGINNING BALANCE	\$508	\$719	\$713
Prior Year Adjustments	<u>17</u>	<u>-</u>	<u>-</u>
Adjusted Beginning Balance	\$525	\$719	\$713
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
4121200 Delinquent Fees	25	10	10
4127400 Renewal Fees	681	552	704
4129200 Other Regulatory Fees	9	16	15
4129400 Other Regulatory Licenses and Permits	107	109	111

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1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

	2013-14*	2014-15*	2015-16*
4163000 Investment Income - Surplus Money Investments	2	14	3
4171400 Escheat - Unclaimed Checks, Warrants, Bonds, and Coupons	<u>1</u>	<u>-</u>	<u>-</u>
Total Revenues, Transfers, and Other Adjustments	<u>\$824</u>	<u>\$701</u>	<u>\$843</u>
Total Resources	\$1,349	\$1,420	\$1,556
EXPENDITURE AND EXPENDITURE ADJUSTMENTS			
Expenditures:			
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	626	706	697
8880 Financial Information System for California (State Operations)	<u>3</u>	<u>1</u>	<u>1</u>
Total Expenditures and Expenditure Adjustments	<u>\$629</u>	<u>\$707</u>	<u>\$698</u>
FUND BALANCE	\$719	\$713	\$858
Reserve for economic uncertainties	719	713	858
0960 Student Tuition Recovery Fund ^N			
BEGINNING BALANCE	<u>\$28,365</u>	<u>\$28,511</u>	<u>\$28,430</u>
Adjusted Beginning Balance	\$28,365	\$28,511	\$28,430
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
4129000 Other Fees and Licenses	1,840	1,840	1,877
4163000 Investment Income - Surplus Money Investments	65	65	65
4171400 Escheat - Unclaimed Checks, Warrants, Bonds, and Coupons	<u>13</u>	<u>14</u>	<u>14</u>
Total Revenues, Transfers, and Other Adjustments	<u>\$1,919</u>	<u>\$1,919</u>	<u>\$1,956</u>
Total Resources	\$30,284	\$30,430	\$30,386
EXPENDITURE AND EXPENDITURE ADJUSTMENTS			
Expenditures:			
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (Local Assistance)	<u>1,773</u>	<u>2,000</u>	<u>2,000</u>
Total Expenditures and Expenditure Adjustments	<u>\$1,773</u>	<u>\$2,000</u>	<u>\$2,000</u>
FUND BALANCE	\$28,511	\$28,430	\$28,386
Reserve for economic uncertainties	28,511	28,430	28,386
3108 Professional Fiduciary Fund ^S			
BEGINNING BALANCE	\$348	\$400	\$290
Prior Year Adjustments	<u>-4</u>	<u>-</u>	<u>-</u>
Adjusted Beginning Balance	\$344	\$400	\$290
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
4121200 Delinquent Fees	3	4	5
4127400 Renewal Fees	369	385	420
4129200 Other Regulatory Fees	2	2	5
4129400 Other Regulatory Licenses and Permits	105	109	115
4163000 Investment Income - Surplus Money Investments	<u>1</u>	<u>1</u>	<u>1</u>
Total Revenues, Transfers, and Other Adjustments	<u>\$479</u>	<u>\$501</u>	<u>\$546</u>
Total Resources	\$823	\$901	\$836
EXPENDITURE AND EXPENDITURE ADJUSTMENTS			
Expenditures:			
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	422	611	622
8880 Financial Information System for California (State Operations)	<u>2</u>	<u>-</u>	<u>1</u>
Total Expenditures and Expenditure Adjustments	<u>\$424</u>	<u>\$611</u>	<u>\$623</u>
FUND BALANCE	\$400	\$290	\$213
Reserve for economic uncertainties	400	290	213

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1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

	2013-14*	2014-15*	2015-16*
3122 Enhanced Fleet Modernization Subaccount, High Polluter Repair or Removal			
Account ^s			
BEGINNING BALANCE	\$15,856	\$12,057	\$12,849
Prior Year Adjustments	1,492	-	-
Adjusted Beginning Balance	\$17,348	\$12,057	\$12,849
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
4115600 Motor Vehicles - Other Fees	31,142	31,454	31,768
4163000 Investment Income - Surplus Money Investments	44	-	-
Transfers and Other Adjustments			
Loan repayment from the General Fund (0001) to the Enhanced Fleet Modernization Subaccount, High Polluter Repair or Removal Account (3122) per Item 1111-011-3122 Budget Act of 2010, as amended by Budget Act of 2011, 2012, and 2013	-	10,000	10,000
Total Revenues, Transfers, and Other Adjustments	\$31,186	\$41,454	\$41,768
Total Resources	\$48,534	\$53,511	\$54,617
EXPENDITURE AND EXPENDITURE ADJUSTMENTS			
Expenditures:			
0840 State Controller (State Operations)	2	-	-
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	36,304	40,633	40,641
8880 Financial Information System for California (State Operations)	171	30	74
Total Expenditures and Expenditure Adjustments	\$36,477	\$40,663	\$40,715
FUND BALANCE	\$12,057	\$12,849	\$13,902
Reserve for economic uncertainties	12,057	12,849	13,902

CHANGES IN AUTHORIZED POSITIONS

	Positions			Expenditures		
	2013-14	2014-15	2015-16	2013-14*	2014-15*	2015-16*
Totals, Authorized Positions	1,699.8	1,885.1	1,885.1	\$105,695	\$120,203	\$120,203
Salary and Other Adjustments	-	-2.0	-1.2	-1	1,579	1,525
Workload and Administrative Adjustments						
Bureau for Private Postsecondary Education Ch. 840/2014 (SB 1247)						
Assoc Govtl Program Analyst (Limited Term 06-30-2017)	-	-	7.0	-	-	425
Assoc Info Sys Analyst (Spec)	-	-	1.0	-	-	65
Atty	-	-	1.0	-	-	77
Private Postsecondary Educ Spec (Limited Term 06-30-2017)	-	-	5.0	-	-	325
Staff Svcs Analyst (Gen)	-	-	1.0	-	-	45
Bureau of Real Estate Appraisers IT Staffing						
Sr Programmer Analyst (Spec)	-	-	1.0	-	-	79
Bureau of Security and Investigative Services Enforcement and Licensing Ch. 423/2014 (AB 2220)						
Assoc Govtl Program Analyst (Limited Term 06-30-2017)	-	-	1.0	-	-	61
Program Techn II	-	-	0.5	-	-	18
TOTALS, WORKLOAD AND ADMINISTRATIVE ADJUSTMENTS	-	-	17.5	\$-	\$-	\$1,095

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1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

	Positions			Expenditures		
	2013-14	2014-15	2015-16	2013-14*	2014-15*	2015-16*
Totals, Adjustments	-	-2.0	16.3	\$-1	\$1,579	\$2,620
TOTALS, SALARIES AND WAGES	1,699.8	1,883.1	1,901.4	\$105,694	\$121,782	\$122,823

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